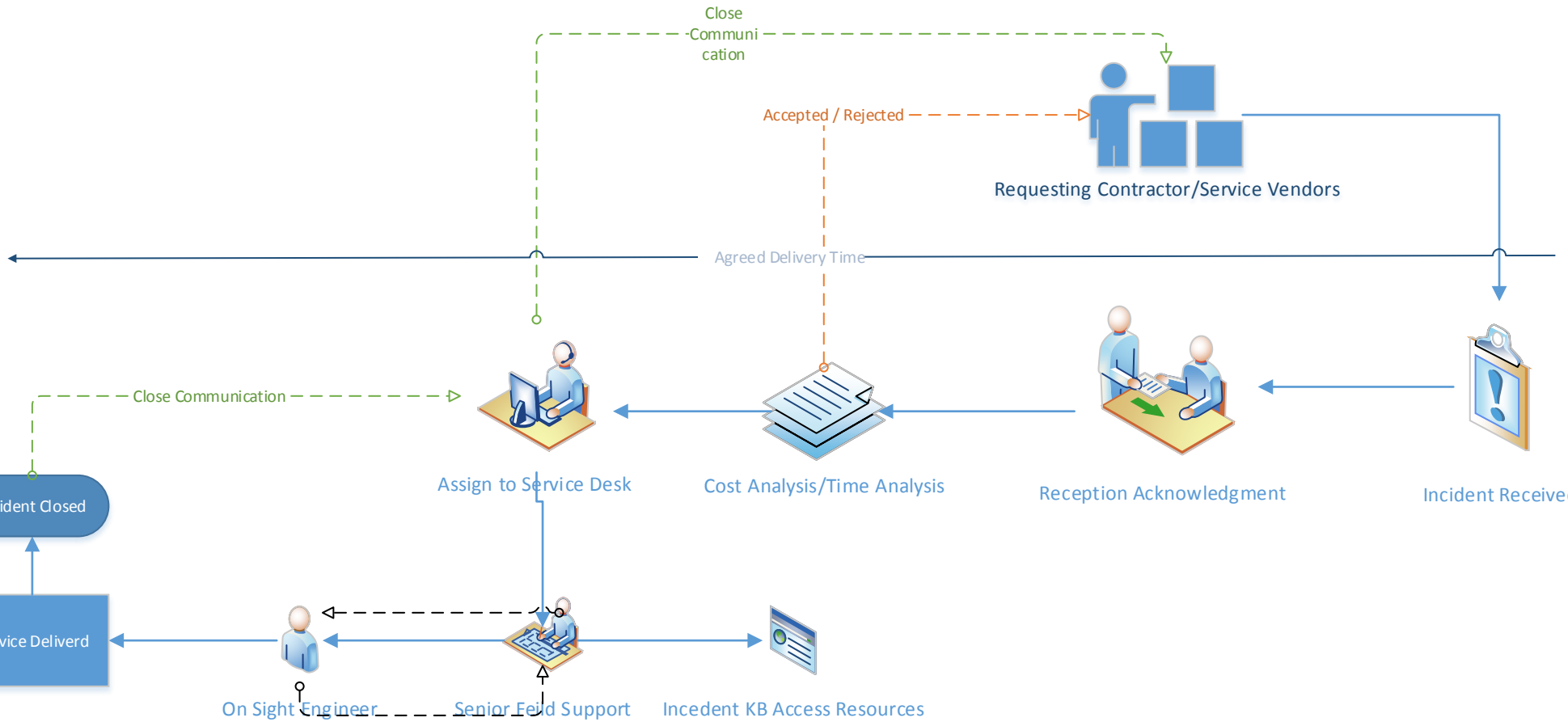
Incident Managment



Communication Flow

Delivery Process